ENU-LEKU, FELIX BESSONG

No 25 Miracle Avenue, Sangotedo, Ajah, Lagos. Email: felixenutelecom@gmail.com Tel: 08109879549. 09024657350.

CAREERE OBJECTIVE

To establish as an Engineer in an Environment where I can best utilize my skills and education, to become perfect in technical field.

PERSONAL DATA

Date of Birth:	$4^{ ext{th}}$ December, 1991
Sex:	Male
State of Origin:	Cross River State
Marital status:	Single
Religion:	Christianity

KEY SKILLS AND COMPETENCIES

- Experience as a Team Leader for projects and systems migrations.
- A positive attitude towards customer service and good communication • skills.
- Knowledge of servers, VPN, VOIP, VSAT, CISCO, Fiber and network infrastructure.
- Ability to be clear & concise when explaining technical procedures to customers
- Ability to follow process and strong documentation skills. •
- GSM engineering (Huawei, ZTE and Ericsson BTS).
- Proficient in Installing Ubiguti, Mikrotik access points and routers.

PROFESSIONAL EXPERIENCE

Shivtech limited January 2018-January 2020. NOC Engineer/Tech support Executive.

IT TECHNICAL SUPPORT (TIER 1).	HYPATEC COMMUNICATIONS
January 2017 – December 2017	

NATIONAL YOUTH SERVICE CORPS KOGI STATE BROADCASTING **COORPORATION LOKOJA**

October 2015 - October 2016

IT SUPPORT TECHNICIAN

COUNTY SPECIALIST HOSPITAL,

IKOM January 2015 - August 2015

INDUSTRIAL TRAINE

CROSS RIVER STATE

BROADCASTING COORPORATION, IKOM

October 2010 - September 2011. STUDENTS INDUSTRIAL

WORKING EXPERIENCE SCHEME (SIWES) ONLINE COMPUTER

ACADEMY, OGOJA

Job responsibilities

- Adminstery and configuring routers, changing firmware regularly and resolving Network issues.
- Installation or disconnection of wireless internet service at customer locations.
- Support users and network administrators over the telephone and by email.
- Fault management and troubleshooting device in real time.
- Fault report preparation (Daily, Weekly, Monthly and Quarterly).
- Support and guidance to field team for fault resolution.
- Working with field/deployment team for new link deployment and installation.
- Installation and maintenance of alarm system, access control, panic buttons.
- Design, specify, configure, and install analog and digital CCTV systems.
- Management of the daily data backup and retrieval scheme.
- Installing and operating Windows desktop and server operating systems.

DATE

• TCP/IP networking and hardware maintenance and repair.

Training

Diploma in Telecommunication. 2018 TTC Mobile(Ikeja)

EDUCATIONAL QUALIFICATIONS

Fidei Polytechnic, Gboko - Benue State 2012 - 2014

HND Electrical/Electronic Engineering (Telecommunication)

- Fidei Polytechnic, Gboko Benue State 2008 2010 ND Computer Engineering.
- Bessong Boki Comp. High School, Cross River State 2012 Senior Secondary Certificate Examination (SSCE)
- St. Mary Priamry School, Biajua Boki. 1995 2000 First School Leaving Certificate (FSLC)

HOBBIES

Reading, Travelling & Meeting People.

REFEREES

Available on request.