**KEMNAKWU, JENNIFER CHIEMELA**

**Address:** No 4 chief Anyebe street Alcon-Woji, Rivers State

**Telephone number:** 07034929719

**Email:** jenniferkemnakwu@gmail.com

**PERSONAL DETAILS**

Date of Birth: 17 November, 1992 State of Origin: Imo

Sex: Female Local Govt. Area: Mbaitoli

Marital Status: Single Nationality: Nigerian

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**CAREER PROFILE**

* Graduate with market strategy, analytical skills, marketing and new business development.
* Computer literate in software applications and programming.
* Excellent interpersonal and analytical skills to positively contribute to organization’s bottom line.

**EDUCATION**

* NYSC Discharge Certificate 2018
* Bachelor of Arts (Hons) Mass Communication 2014

Abia State University, Uturu.

* Senior Secondary School Certificate 2010

Federal Government Girls’ College, Ezzamgbo, Ebonyi State.

* First School Leaving Certificate 2004

NEPA Staff Primary School Afam, Rivers State

**CAREER HISTORY**

**Access Bank Plc:** **Teller** July 2019 – Jan. 2020

* Processing customer deposits, withdrawals and payments.
* Providing exceptional customer services to all retail banking clients.
* Adhering to all bank security, audit and compliance requirement.
* Cross-sell bank services as required.
* Bank representative to CBN for cash processing.

**Allianz Nigeria Insurance PLC: Retail Sales Executive:** 2019

* Sourcing for new clients and prospects.
* Developing sales strategies/models.
* Evaluating and meeting customers’ needs, building productive long lasting relationships.
* Creating and maintaining customer database within assigned sales customer segment.
* Generating and following through self-generated sales leads.

**Teaching Staff (NYSC): St. Jude’s Comprehensive Secondary School** 2017 - 2018

* Motivating students to learn.
* Impacting knowledge in the subject taken by the students.
* Involving in the counseling activities.
* Inculcating social and moral values.

**Customer Care Service: Isaaco Global Services Limited** 2015 - 2017

* Dealing with and helping to resolve any customers’ complaints.
* Organizing files and documents.
* Monitoring of customers’ activities.
* Generating of sales leads by introducing new ideas to customers especially in upgrading their cable services.
* Interaction with the customers to provide them with information to address inquiries regarding services.

**RESEARCH EXPERIENCE**

* The effective use of pictures in print media (A Study of Daily Sun Newspaper)

**SEMINAR ATTENDED**

* The power of media to effect change (Organized by Vision Radio, 104.1fm, Umuahia).

**SKILLS**

* Office packaging, online legal research and practice management.
* Team work and communication skills.
* Presentation skills.
* Computing skills especially in MS office.

**INTERESTS**

* Travelling, meeting people and reading.

**REFEREES**

**Mr. Jude Amadi** **Engr Ibinabo S.K Ideriah**

Branch Service Manager Manager

Retail Operations System Operations Department

Access Bank Plc Umuahia, Afam Sub-Region Station

Abia State. Transmission Company of Nigeria

08069563127 Rivers State.

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