**SAMUEL OLAYIWOLA AMINAT OLAMIDE**

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**Objectives**

Over the past 3 years I have worked as an Account Officer,loan officer and collection officer in a MICRO FINANCE BANK (MFB) and have delivered results in terms of customer satisfaction and risk mitigation

Education

* **Yaba college of technology**  2015-2017

Hnd. [Higher national diploma] Accounting

Pass

* **Gateway (Ict) Polytechnic Sapaade, Ogun State 2011-2013**

Nd. [national diploma] accounting

Upper credit

* **Marigold College Oworoshoki, Lagos.**

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West African Senior Secondary Certificate (WASSC) 2009

* **Gbagada Comprehensive Junior High School 2005**
* **National Primary School, Bariga, Lagos State 2002**

Primary school leaving certificate

**Experience**

**SOLID ALLIANZE MFB**

**ACCOUNT OFFICER**

**Duties:** \* Meet with applicants to obtain information for loan applications and to answer question about the process.

\* Analyze applicants’ financial status, credit, and property evaluations to determine feasibility of grating loan.

\* Explain to customers the different types of loans and credit options that are available as well as the term of those services.

\*Obtain and compile copies of loan applicant’s credit histories, corporate financial statements, and other financial information.

\* Review and update credit and loan files.

\* Submit application to credit analyst for verification and recommendation.

\* Market bank products to individual and firms, promoting bank services

to meet customers’ needs.

\* Negotiate payment arrangement with customers who have delinquent loans.

\* Handle customers’ complaints and take appropriate action to resolve them.

**Skills**

* Self directed and ability to work without supervision
* Outstanding interpersonal and presentation abilities
* Ability to build, foster and maintain positive professional relationships.
* Problem solving and conflict resolution capabilities
* Devoted to high quality customers
* Team management skill

**Seminar /Training**

Loan agreement and availment methodologies [certificate of participation

**Reference**

**Mrs. Susan okolie Mrs. A.A OLAYIWOLA**

Head of credit, Assistant Educational

Solid Allianze Microfinance Bank CIVIL SERVANT

Tel: 08063971794 Tel: 08053258355