

Nwosu, Nonso Michael

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PROFESSIONAL SUMMARY

A well-organized, dedicated and motivated team player with high integrity, keen sense of time. An enthusiastic individual, striving to acquire great skills and knowledge to enable me impact on my immediate working environment and assist in solving technical problems with the capacity to accomplish optimum results with minimum supervision.

CORE COMPETENCE

- AutoCAD
 - Microsoft Word
 - Microsoft Excel
 - Microsoft PowerPoint
 - Corel draw
 - HTML
 - Cascading style-sheet language
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WORK EXPERIENCE

PRODUCT SPECIALIST/CUSTOMER SERVICE REPRESENTATIVE

Sept 2020 – Present

Digital Medium Africa

- Recommend product enhancements and updates to identify new opportunities
- Obtain customer feedback and suggest appropriate product revisions
- Address customer issues and concerns in a timely fashion to ensure customer satisfaction
- Stay up-to-date with product knowledge and market dynamic
- Maintain complete documentations for all product related activities

OPERATION AND MAINTENANCE ENGINEER

May 2020 – August 2020

Megasea Water Nigeria Limited

- Monitor packaging machines
- Fix any and every emergency issue with company production assets
- Follow company required checkup routine on all production assets
- Practice exceptional Asset maintenance habit
- Submit monthly report
- Ensure production runs smoothly at all times

WORKSHOP ASSISTANT (NYSC)

April 2019 – February 2020

Ogor Technical College Ughelli-North, Delta State

- Managed up to 30 students at a time to ensure appropriate behaviour
- Servicing and Maintenance of Customers' Vehicles
- Motivated students to maximize academic performance
- Filled reports and appropriate paperwork on students, which included assessing student progress

MECHANIC ASSISTANT (INDUSTRIAL TRAINING)

May 2017 – October 2017

Stallion Nissan Motors Nigeria Limited

- Plan workforce use, space requirements, and equipment layouts to optimize workflows. Organize the tools and machines in the workshop to facilitate ease in movement of both personnel and automobiles _ resulting in improved time management and productivity
 - Assist the head mechanic in various automobile installations, operations and maintenance
 - Establish and reinforce maintenance and safety procedures
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EDUCATION

B.Eng. Mechanical Engineering, Second Class (Upper) Division 2013 – 2018
Nnamdi Azikiwe University Awka, Anambra State

West African Senior Secondary Certificate (WASSCE) 2006 – 2012
STA International College Jibowu, Lagos State

First School Leaving Certificate 2000 – 2006
Bright Future International School Mushin, Lagos State

CERTIFICATIONS

- Project Management May 2019
 - Health Safety and Environment 1 & 2 May 2019
 - Customer Service and Relationship Management May 2019
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ADDITIONAL SKILLS

- Ability to adapt to dynamic working environment
 - Excellent team spirit and team building
 - Strong Innovative and Critical thinking
 - Due Diligence, Planning and Organizational skills
 - Effective Communication and Writing Skills
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INTERESTS

Soccer, Exploring new ideas, Reading, and Travelling

REFERENCE

Available on request