

# DANIEL NJOKU

**Address:** 26, Ajasa Street, Off King George V road, Onikan, Lagos Island, Lagos State.

**Mobile:** 08094451628

**Email:** njokdan@gmail.com

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## SUMMARY

I am an experienced Database administrator, web/software developer and data analyst. I am quite passionate about solving problems and yielding results on a positive note, adept to applying my skills and experiences gained as well as sensitive enough in applying modern researched knowledge in meeting business objectives within deadlines while collaborating with co-staffs, partners and clients with spotlights on achieving major business objectives.

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## EXPERIENCES

Oct 2017 – date

### **Software Developer and Faculty**

Aptech Computer Education

22 Quarry Road, Old Savannah Bank Building, Abeokuta, Ogun State.

- I serves as a faculty for Database, Front end and Back end technologies.
- I serves as a business strategist and developer.
- I engages in process improvement for better business throughput involving the following areas:
  - a. Marketing and sales.
  - b. Academic.
  - c. Career counselling.
- I engages in process of life transforming training for the respective clients for solving day to day problems.

Jan. 2016 – Oct. 2017

### **Software Developer and Consultant**

Real-time Lab, Abeokuta.

- Providing Clients with IT solution that saves time and increases productivity.
- Manages Clients Data with efficient analytical skill and generating useful report for Business Intelligent Purposes

March. 2013 – Jan. 2016

### **Clients Support Analyst**

Airtel Call Centre (Techmahindra Nigeria Limited - BPO), Nigeria, floor 5th & 6th, OPIC Building, Abeokuta, Ogun State.

- I served as customer retention and telemarketing personnel.
  - I served as floor support manager for the Inbound - Call center.
  - I served as back-office personnel for the Billing Department.
  - I served as Customer Care Executive: Inbound - Call center operations.
  - Manages Clients Data with efficient analytical skill and generating useful reports for Business Intelligent Purposes.
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## EDUCATION

- (2008 – 2010)      **Higher National Diploma (HND)**  
Institute of Management and Technology (IMT)  
Enugu Computer Science.
- (2005 – 2007)      **Ordinary National Diploma (OND)**  
Institute of Management and Technology (IMT) Enugu  
Computer Science.  
Major project: Bank Query Processing System
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## SKILLS

- **Database:** Ms SQL, Mysql, MongoDB, Firebase.
  - **Data Analysis:** Ms Excel, Tableau, Google analytic tool.
  - **UI/UX Design:** Figma.
  - **Front-End:** HTML, CSS, JavaScript, Reactjs, Angular, Bootstrap, JQuery, Ajax, XML/JSON.
  - **Back-End:** Nodejs, PHP, Python, C#, VB.
  - **Project Management:** Git/Github, Bitbucket, AGILE.
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## PROJECTS

- Designed and Implemented database for a school management System software (Module based web solution). **Aptech Computer Education [AVIGO Investment Limited]**.

- Designed a **daily sales and productivity report generating system** with self-compilation and analytic ability which helps to reduce time taken to get such required data report, **Number Filtering System, Number Aligning System**, This Helps to orderly align ranges of number according to system needs and a **Dynamic Data Calculator**, This Helps to calculate available data in dedicated Accounts, Calculates sms Usages in Clients Line, Calculates Dropped Balances on Client's Line for all Process in the contact center. **Airtel Nigeria Customer Care Center (Techmahindra Business service group; BPO, IT and services) - Using Excel VBA (MACRO).**

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**INTERESTS**

Tinkering with analytical problems, Studying, Writing, Learning new stuffs, helping people, travelling, meeting People.

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**REFEREES**

**Samuel Udoh** (Product Development Manager- 3Core Technology - Lagos)

sammy4best@gmail.com

08150906902.

**Ezekiel Inyang** (IT Project Manager – PAL Pensions - Lagos)

ezekeleinyang@yahoo.com

07061575044.

**Anyanwu Shedrack** (Design Engineer – Myd Telecoms Company - Lagos)

anyanwushedrack@gmail.com

08101894474.