



WORLU EMMANUELLA CHIMENEM

55 Ojike Street Mile 1 Diobu,
Port Harcourt, Nigeria
08134790810,
nuelaowabie@gmail.com

PERSONAL DATA

Date of birth: 8th May 1994
Sex: Female
Marital Status: Married
State of Origin: Rivers State
Nationality: Nigeria

PROFESSIONAL SUMMARY

Dependable employee seeking opportunity to expand skills and contribute to company success. Considered hardworking, ethical, and detail-oriented.

SKILLS

- Complex problem-solving
- Business development
- Relationship building
- Sales consultation
- Strong communication
- Social perceptiveness
- Schedule coordination
- Recordkeeping
- Ms Office

EXPERIENCE

Sales Representative January 2018 - May 2020
Explicit business center | Port Harcourt, Nigeria

- Supported sales plans by building strategies, proposals, and forecasts.
- Responded quickly to customer concerns or requests.
- Determined customers' needs based on sales calls and face-to-face meetings.
- Developed positive and productive customer relationships as part of robust referral pipeline.

Sales Representative January 2013 - March 2014
Evergreen fitness Centre | Port Harcourt, Nigeria

- Advised on company policies governing sales, service, and support.
- Handled telephone, email, and in-person inquiries from customers seeking assistance.
- Supported sales plans by building strategies, proposals, and forecasts.
- Remained current on [Product or Service] offerings and company processes.

EDUCATION

Diploma
Alison (Online Learning Platform)

2021

Used Alison.com an online learning platform to take courses offered by accredited training programs to acquire skills.

- CUSTOMER SERVICE -

Learned on how to provide excellent customer service in the hospitality and retail industry, Public sector

- HUMAN RESOURCE -

Developed skill in organizational culture, managing employee performance motivation and retention, recreational and selection process, training and development

- BUSINESS ADMINISTRATION - (

Learned how to apply Key business Administrative duty, deliver and evaluate customer service, reproduction, and preparation of documents, working in a business environment

Certificate

2017

Project Management Academy, Nigeria

- PROJECT MANAGEMENT - (Graduate Certificate) 2017

Granted 10PDUs under Category A of PDU qualifying activities for completing the Graduate Certificate

- PROJECT MANAGEMENT - (Professional Certificate) 2017

Granted 25PDUs under Category A of PDU qualifying activities for completing the Professional Certificate

Bsc. Political Science

2016

Akwa ibom state university, Uyo, Nigeria

AWARDS

NATIONAL YOUTH SERVICE CORPS: Certificate of National Service 2017

REFERENCES

REFEREES

Mr. Owabie Ozihakachi Worlu

Marine Duty Coordinator

Century Ports & Terminals Limited Tel No. 08037076117