**OJO OLABODE BOLORUNDURO**

256, FARM CENTER OPP IMMIGRATION OFFICE, KANO STATE.

08060788993, 09092584212

*ojoolabode2013@gmail.com*

**OBJECTIVE**

 To gain knowledge and upgrade my skills to the best in order to meet the consumer’s requirement and satisfaction whilst contributing my quota to the organization’s overall objectives.

**CORE COMPETENCIES**

* Customer Service
* Team Player
* Detailed and organized
* Fast Learner
* Excellent communication skill

**PERSONAL DETAILS**

 Date of birth: **12th June, 1993**

 State of origin:  **Kogi**

 LGA:  **Ijumu**

Place of birth: **Kano, Nigeria**

 Marital status: **Single**

Sex:  **Male**

**EDUCATION**

October 2009 – National Diploma in Civil Engineering (Upper credit), Federal Polytechnic Kaura Namoda. Zamfara State.

September 2001 – July 2006, *West African Senior School Certificate (WAEC)*, Government Secondary School, Stadium.

September 1995 – July 2000, *First School Leaving Certificate, Children's Day Nursery & Primary School.*

**WORKING EXPERIENCE**

 **January 2018- April 2020,** marketfacing team member, Access Bank.

**April 2012 -December 2017**, retained as *Customer Care Officer*, Access Bank Plc, Kano state

**March 2011 – March 2012**, Bulk Teller*; Guaranty Trust Bank*, 12E, Bello Road, Kano state.

**PROFESSIONAL TRAINING**

Customer Experience, Emotional Intelligence

**INTEREST/ACTIVITIES**

Reading and Singing

**ADDITIONAL SKILLS**

Computer applications: Microsoft office (Word, Excel, Power point),

Internet surfing

**LANGUAGE PROFICIENCY**

English, Yoruba & Hausa

**AWARD**

**2017-** Best customer service staff & Most helpful and resourceful staff of the year

**REFEREES**

1. **Chiedu Jude Ukute**

Access Bank Plc,

12B, Post Office Road, Kano.

08060050250

1. **Christopher Bankole**

Sterling Bank Plc

BUK Branch

09069239211