#### **Contact Information:**

#### **IBRAHIM ISIAKA SAKA**

No2 Alhaji Ala Agege link Kawo

Kano,

Kano State.

+2347062027982

ibrahimisiakasaka@gmail.com

LinkedIn: Ibrahim isiaka saka

#### **Skills**

- Good in Hardware and software Installation
- Good Knowledge Sharing Ability
- Good in Computer troubleshooting and maintenance
- Excellent use of Application packages Microsoft Office, Excel, Word, PowerPoint and more
- Good in internet and computer networking
- Proficient in Customer Relationship Management and Business Development
- Fluent in English, Hausa and Yoruba Languages

## **Experience**

## **NOVEMBER 2018-TILL PRESENT**

ARRAVO/BCX TARABA— MTN Simcard Registration Software support Engineer.

- I worked with MTN Trade partners (TP), Sales Distribution Team(S&D), Simcard registration Officer (SRO) and Filed Operation Officer (FOO)
- I send reports on a daily, weekly and monthly basis using Microsoft Excel
- I also got to assist with the configuration and troubleshooting of Simcard Registration Devices
- I also formatted Simcard Registration devices and install all Necessary application.

- I also assisted with the tagging of Simcard Registration Devices in the state to different location (LGA)
- I also carryout Installation of software and hardware on the Simcard Registration Devices

#### **APRIL 2016 – APRIL 2017**

## RIMI COLLEGE, KADUNA (NYSC) - Teacher

- I Taught student Introduction to Computer Science, Basics and fundamentals of computer
- I prepared scheme of work and lesson note for students to ensure proper disseminating of subject knowledge
- I also prepared quiz and examination questions to ascertain their knowledge for the subject
- I also assist in conducting exams for the students

## **MAY 2012 – JUNE 2016**

## AIRTEL TELCOM NIG, NASARAWA, - Filed Support Agent (FSA)

- I ensure a daily monitoring of simcard registration process in my territory
- I ensure a daily proper management of Airtel Simcard Registration machines in my territory
- I Educate and train agents on KYC (know your customer) Airtel sim card Registration Process
- I do software and hardware installation on Airtel sim card registration machines.

#### Education

#### **OCTOBER 2013 - JULY 2014**

NASARAWA STATE POLYTECHNIC LAFIA-Higher National Diploma (HND) in

Computer Science (Lower Credit)

## **SEPTEMBER 2004 - JULY 2007**

GOVERNMENT COLLEGE LAFIA - Senior Secondary School Certificate

(NECO)

# **NOVEMBER/DECEMBER-2014**

EXCELLENCE REGISTRATION CENTER, BENIN – National Business and Technical Examination Board (NABTEB)

# SEPTEMBER1998-JULY 2001

BETHEL PRIVATE SCHOOL JOS-Primary School leaving Certificate

## **Awards**

# **APRIL 2016-APRIL 2017**

NATIONAL YOUTH SERVICE CORPS (NYSC) Certificate of National Service

## References

Available upon request.