RESUME

Name: Anyanwu Chigozie Ikemba

Address: #9 Elijiji Elelenwo Obio Akpor LGA

Phone no: +2348108062977

Email: anyanwuchigozie98@gmail.com

WORK EXPERIENCES

School: Ogba Comprehensive College

Address: Federal Pipeline Omoku Rivers State.

Position: Government Teacher (Teaching Practice)

Date: January 2011- April 2011

School: Kings and Queens Omoku

Address: Omoku Rivers State.

Position: Class Teacher (Primary 2)

Date: January 2012- December 2012

School: Golden City International School

Address: Kreigani Village Rivers State.

Position: Class Teacher (Primary 4)

Date: January 2011- April 2011

Fidelity Bank plc

Work Experience: ATM Custodian

- Documented all changes and actions in computer-based tracking system
- Facilitated maintenance team training procedures to align with company standards
- Serviced equipment to ensure expedient repair and minimal downtime
- Efficiently troubleshot and repaired equipment to cut company costs and maximize productivity

- Gained knowledge of standard equipment, including manufacturer repair guidelines
- Loading and evacuation of ATM per cycle
- ATM till balancing per cash cycle

DATE: February 2014 to 2016

Work Experience: Fund Transfer Officer

- My role entails account to account transfer
- Intra and Inter Bank transfer
- Liquidation of loan and processing of transactions on various specialized portal like Remita amongst others
- Identified and resolved process issues to encourage smoother procedures, more efficient workflow and overall business growth

DATE: February 2016 to 2018

Work Experience: Cash Management Unit

- My role entails moving cash from one branch to the other in order of requests.
- Intra and Inter Bank transfer
- Sourcing of cash from other banks or within the same bank from other regions.
- Representing Fidelity Bank in CBN by either withdrawing or depositing on their behalf.
- Witnessing cash count in CBN.
- Preparing CBN reports that includes counterfeit report amongst others on monthly basis

DATE: February 2018 till date

PERSONAL DATA

Sex: Male

Marital Status: Married Nationality: Nigerian

EDUCATIONAL QUALIFICATION

National Open University BA(ed) 2019

Federal College of Education (Technical) Omoku, Rivers State Nigeria Primary Education (NCE)

Afrihub Nigeria Itd Diploma in information Technology.

Federal Government College Ikot-Ekpene, Akwa-Ibom state, Nigeria (WASSCE)

His steps Model Primary School Aba Abia State, Nigeria (FLSC)

SKILLS

- Accomplished Fund transfer officer and ATM custodian offering 6 years'
 experience and looking for challenging, growth-oriented position. Adept
 at developing solid partnerships, cementing public support and building
 strong teams. Seek to apply expertise toward bank operation role.
- Experienced customer service personnel with over 6 years of experience in Banking Industry. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements.
 Consistently saved costs while increasing profits.
- Advance knowledge using Microsoft Office and other computer applications
- Good interpersonal skills and an ability to manage priorities and work expeditiously

CHARACTER REFERENCE

Emeka Nnachi Supervisor Fidelity Bank