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| Nwanegbo Philian Nnaemeka  **OBJECTIVE**: To establish myself as a dynamic and competent Engineer, Customer Service Manager, Human Resource Manager, and Health Safety Environment Manager, equipped with latest tools, techniques and knowledge that will enable me to handle emerging technologies and prove myself as valuable resource for the company | 5 Noble Street off Edim Otop  Calabar, Cross River  **(+234) 816-629-3021**  **nwanegbophilian@gmail.com**  **Date of Birth:**  **29th May, 1992** |
| EXPERIENCEAPTECH Computer Education, 50 Zik Avenue, Enugu, Nigeria — *Customer Service (NYSC Place of Primary Assignment)*MAY 2018 - PRESENT  * IT personnel * computer administrator  MATER CHRISTI COMPUTER EDUCATION, SS John & Paul Iba-Pope— *Operational Manager*January 2011 - January 2013  * Acted as a first point of contact for students in need of IT support * Performed IT related advising and troubleshooting of hardware, software, equipment and tools in facilities.   **Firapur Hospitality Nig. Limited Aba, Abia State**  — Customer Service  • Learned and understood the key concepts of customer care • Utilized CRM software to resolve the complaints of customers • Assisted customers to ensure a positive experience • Handled and solved customers’ problems  **EDUCATION**  **International Skill Acquisition Center (ISAC) CSS**  **Nasarawa State**  Agricultural Skill Development Programme  2ND NOV 2019 Learn TO Live Business School Human Resource Management (HRM)  January 2019 – March 2019  Project Management Professional (PMP)  January 2019 – March 2019  Health, Safety, Security and Environment (HSSE 1, 2, & 3) Federal Polytechnic OKo, Anambra State — *HND* Computer Engineering Technology December 2015 - October 2017Covenant Polytechnic Aba, Abia State — *OND*December 2012 - October 2014 Computer Engineering Technology. PROJECTS **Hardware design**   * Designed and constructed of car security alarm system * Designed and constructed of Micro controller base generator starter and stopper with pc interfaced   **SEMESTER PROJECTS:**   * Traffic Light Controller * Stepper motor * Up counter * Down counter | SKILLS **• Proactive go-getter attitude • Great phone etiquette • Critical thinker • Exceptional attention to detail • Computer: Word, Excel, Power Point, Internet and E-mail**  **AWARDS**  **Award of the best Teacher, Beulah Modern School Aba**  **Customer Service of the year (2009), Maygreen Computer Institute.** LANGUAGES English, Igbo HOBBIES Reading motivational books, meeting people, dancing and singing REFEREES Mr. Kalu Samuel  Director  Beulah Model School  08039347357  Dr. Nwanegbo Emmanuel  Medical Practitioner  Orlu, Imo State, Nigeria.  08035504808 |