

AWOFALA AYOMIDE ADEWUNMI

18, Oyegunwa street, Ladipo, Oshodi, Lagos
Contact: 08182024604, Email: ayomiawofala07@gmail.com

PROFILE SUMMARY

A young graduate with an appetite for challenges and innovation in a competitive environment; independent and self-motivated with excellent customer relation and interpersonal skills.

PERSONAL INFO

- ❖ Female
- ❖ Date of Birth: 21st-Jul-1996

CORE COMPETENCIES

- ❖ Advanced competency in oral and written English with the ability to communicate effectively and professionally in a work environment.
- ❖ Proficient in Leadership and Time management.
- ❖ Ability to apply strategic thought process to bring about innovative and practical solutions to problems.
- ❖ A self-starter, good relationship skill, a team player, a strong sense of loyalty and commitment.
- ❖ Unbiased decision making ability and commitment to the growth and achievement of personal and corporate goals.
- ❖ Ability to work with Microsoft office tools.

WORK EXPERIENCE

CUSTOMER CARE OFFICER

Access Bank Plc 2019- 2020.

Industry: Banking.

- Attending to customer complaints and working to resolve their issues.
- Activation of customers on bank channels and providing information on banking services to customers.
- Provided helpful information, answered questions and responding to complaints relating to our products and services.

CLASS TEACHER(NYSC) Community High School, Ibadan 2018 - 2019.

Industry: Education

- Actively taught Basic Technology to Junior Secondary School students and was also involved in effective class management.
- Actively involved in the preparation of instructional materials, lesson notes and extra-curricular activities.

SALES REPRESENTATIVE

Mahonet Computers, Lagos.

2011 - 2013

Industry: Computer Services

- Sales of computer related products and services. Trained in the use of Microsoft office tools and majorly involved with brand awareness.
- Selling products and services using solid arguments to prospective customers.
- Maintaining positive business relationships to ensure future sales.

EDUCATION

BTECH

Federal University of Technology, Minna 2012-2017.

Specialization: Education Technology

Academic Achievement: Second Class (upper division)

SSCE

Livingstone Model College, Lagos

2009 – 2012

Academic achievement: WASSCE

SKILLS

- Communication and listening
- Leadership and management
- Customer service and Customer engagement
- Digital marketing and business management

INTEREST AND HOBBIES

- ❖ Travelling, Reading, Researching, Exploring new ideas and meeting new people.

REFERENCES

Available on Request